

## Privacy Policy

In using our web site, you may provide us with your personal data. For further details, please visit the privacy policy webpage.

## Terms and Conditions of Use of our Web Site

Welcome to the Northern Powergrid Metering website. This website is owned and operated by Northern Powergrid Metering Limited. Provided here are the terms and conditions that govern your use of our website. You agree that you have read these terms and conditions and that, by using our site, you are deemed to be bound by them and accept those terms and conditions. If any goods or services or other offers are featured on this website, they are subject to their individual terms and conditions of sale and/or use and are only available for customers in the United Kingdom.

Northern Powergrid Metering Limited is part of the global Berkshire Hathaway Energy Holdings Company group of companies and, in these terms and conditions, we refer to Northern Powergrid Metering Limited as 'us' or 'we'.

### Meaning of Certain Words

The following words have the following meanings:-

**Data** - any data, text, animation and graphic images contained on the pages of this website (including information contained in and/or ascertainable from the source code).

**You** - the person browsing, using or connecting to the website.

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This is not meant to be a full list of all those things you may not do with this website.

### Links

If you wish to provide a hyper-text link or other link to this website, you must first obtain our consent - please contact us by e-mail at the address at the bottom of this page, including the following details:-

- the URL(s) of the page(s) you propose for links to this website; and
- the URL(s) of the page(s) you propose linking to this website.

This website may include links to external websites. This does not indicate any responsibility on our part for the external website concerned, even if it is a website owned and operated by another company within our group of companies.

### **WARNING!! THIS IS IMPORTANT PLEASE READ CAREFULLY**

We have tried to ensure that all information we provide on this website is correct at the time of inclusion. We apologise if any errors have evaded our checks. Please note that all Data is subject to change at any time without notice. You use the information contained in this website at your own risk as we make no warranties, representations or undertakings:-

- about any of the content of this website or of any other website referred to or accessed by hyper-text link through this website (including, without limitation, as to the quality, accuracy, completeness or fitness for any particular purpose of such content);
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Changing the terms and conditions/operation of the website

- We may change the format and content of this website at any time without notice;
- We may suspend the operation of the website for any reason whatsoever;
- We reserve the right to terminate access to this website at any time and without notice;
- We may change, amend or modify these terms and conditions or any other terms and conditions displayed on this website at any time and without notice; and
- We reserve the right to alter any products or services offered through this website at any time without notice.

### **General**

If any provision of these terms and conditions shall be found by any court or body of authority to be invalid or unenforceable this shall not affect the validity of the remainder of the terms and conditions which shall continue in effect.

### **Jurisdiction**

All disputes relating to these conditions and/or the Data contained in this website shall be governed by and in accordance with the laws of England and shall be dealt with under the exclusive jurisdiction of the English Courts.

**If at any time you would like to contact us about anything contained on this page or the web site more generally, you can do so by clicking on “contact us” below and completing our contact form.**